



# MIC ARTS AND SCIENCE COLLEGE

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✉ [www.miccollege.in](http://www.miccollege.in) [micacollege.in](http://micacollege.in)

Affiliated to University of Calicut,

Recognized by Govt. of Kerala

Recognized by UGC under Section 2(f)

An ISO 9001:2015 ISO Certified Institution

## FEEDBACK POLICY

IC Arts & Science College is committed to achieving excellence in education through continuous improvement. The **Internal Quality Assurance Cell (IQAC)** plays a pivotal role in this process by ensuring that feedback from all relevant stakeholders is systematically collected, analyzed, and used to enhance academic quality and institutional effectiveness.

### Stakeholder Feedback

The IQAC emphasizes the importance of gathering feedback from a variety of stakeholders to guide institutional improvement. The following groups provide valuable insights:

#### 1. Students:

- Regular feedback is collected through various channels such as:

Student satisfaction surveys

Focus group discussions

Classroom feedback forms

Suggestion boxes

#### 2. Teachers:

- Faculty members contribute feedback through:

Self-appraisal reports

Peer evaluation processes

Departmental meetings

#### 3. Alumni:

Alumni feedback is gathered through:

Surveys

Online forums

Alumni meets

#### 4. Employers:

Feedback is solicited from recruiters and industry professionals to assess the skills and competencies of graduates and to ensure that the academic programs align with current market demands.

### Feedback Analysis and Action:

Once feedback is collected, it is subjected to a rigorous analysis process:

- **Quantitative Data:** Data from surveys is statistically analyzed to identify trends and patterns.
- **Qualitative Data:** Open-ended responses and discussions are thematically analyzed to extract key insights.

Based on the analysis, the **IQAC** formulates **action plans** to address:

- Identified strengths
- Weaknesses
- Areas for improvement

These action plans are implemented and monitored by the IQAC to evaluate their effectiveness.

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**Information Dissemination and Improvement:**

The **IQAC** ensures that feedback and subsequent actions are communicated to stakeholders to facilitate transparency and continuous improvement:

- **Periodic Reports:** The IQAC prepares and submits periodic reports that summarize feedback analysis and action plans to the College Management and relevant authorities.
- **Sharing Feedback and Action Plans:**
  - Reports are shared with stakeholders through the **College website, departmental meetings, and student forums.**

Additionally, the **IQAC** regularly reviews and updates the **Feedback Policy** to ensure its effectiveness in driving continuous improvement in the institution.

